

Maths Munchkins Bookings and Cancellation Policy

1. Booking Policy

- **Registration:** To secure a spot in a Maths Munchkins session, parents or guardians must complete the registration process through our website or by contacting us directly.
- **Payment:** Full payment is required at the time of booking to confirm your child's place in the session. Payment methods will be clearly outlined during the booking process.
- **Confirmation:** Once your booking and payment are received, you will receive a confirmation email with the session details, including the date, time, and location.

2. Cancellation Policy

- **Cancellation Notice:** If you need to cancel your booking, you must notify us at least 48 hours before the scheduled session to be eligible for a refund or rescheduling.
- **Refunds:** Cancellations made with at least 48 hours' notice will receive a full refund. Refunds will be processed within 5-7 business days.
- **Rescheduling:** If you cancel with at least 48 hours' notice, you may choose to reschedule your child's session to another available date instead of receiving a refund. Rescheduling is subject to availability.
- **Late Cancellations:** Cancellations made less than 48 hours before the scheduled session are not eligible for a refund. However, in exceptional circumstances, we may offer a partial credit towards a future session, at our discretion.
- **No-Shows:** If your child does not attend a session without prior notice, the session fee will not be refunded or credited.

3. Session Changes and Cancellations by Maths Munchkins

- **Session Changes:** Maths Munchkins reserves the right to change the date, time, or location of a session if necessary. In such cases, we will notify you as soon as possible and offer alternative arrangements or a full refund.
- **Session Cancellations:** If a session is cancelled by Maths Munchkins due to unforeseen circumstances, such as instructor illness or venue issues, you will be offered the choice of a full refund or the opportunity to reschedule to another session.

4. Contact Information

If you need to cancel or reschedule a booking, or if you have any questions about this policy, please contact us at:

Email: info@cupbitteducation.com

Phone: 07736564899

5. Agreement

By booking a session with Maths Munchkins, you agree to the terms outlined in this Bookings and Cancellation Policy.